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To whom it may concern:

Finding a reputable, dependable and affordable contractor to remodel your home is a difficult task. We were fortunate to find Derrick Crossland.

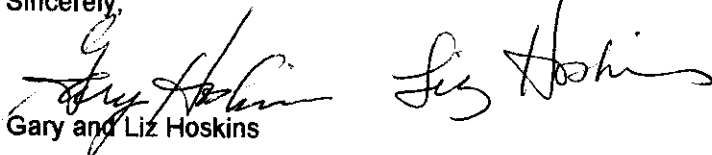
From the initial design and bidding process to the completion of the job, we were continually impressed with Derrick's work ethic and attention to detail.

Examples:

- Derrick was always on time arriving at the job. He usually arrived early and often stayed late until he was satisfied with his progress for the day. On days that Derrick was not present, he phoned to determine whether we were satisfied with the subcontractors' work and let us know what the schedule was for the next day.
- He kept the house clean - plastic curtains and floor protection in place and cleaned up at the end of each day. He was sensitive to those living in the home.
- Derrick taught us, with great care and patience, easy and better ways to do-it-ourselves.
- The sub-contractors selected by Derrick obviously shared his work ethic. They all commented that when they worked with Derrick, they went, perhaps, beyond the call of duty to do a good job because they know that Derrick takes great pride in his work and they don't want to disappoint him or us.
- His attention to detail and precision is something that cannot be stressed enough. Although our kitchen is small by many standards, Derrick used the same skill and attention to detail that he would in a much larger setting. The little things make the home look good and function properly, and this is Derrick's forte.

The job (demolition and remodeling kitchen and dinette) was completed quickly with a minimum of fuss. In fact it was fun watching and learning from a real pro. It is a job Derrick is proud of and we certainly could not be more pleased. For any remodeling job, we recommend Derrick Crossland without reservation.

Sincerely,

  
Gary and Liz Hoskins