

Scott and Valerie Anderson
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Letter of recommendation/referral for Crossland Construction and Design

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This was the first interior remodel that we had ever contracted out for, and we met with several contractors before selecting Crossland Construction and Design. Derrick's initial cost estimate was very reasonable, and we were particularly impressed with his timeframe to do the job. Others were incredulous that the complete gutting and remodel of our dated kitchen would take only 4-6 weeks. I know now that this can be done, as Derrick showed when all of his attention was on our job, not content to juggle several at a time, as others may do.

Derrick listened to our needs and wants, and was flexible with us as we changed things throughout the remodel. When demolition began we still had many decisions to make, and he and Danielle were able to provide us with wonderful ideas regarding design, lighting, materials and resources. We even requested things that were not in our original plans, and instead of "No", we heard "No problem".

We were provided with regular updates to our contract, so we always knew what to expect in terms of costs and materials. Derrick oversaw every aspect of the job. Scheduling of the subcontractors was done in an efficient manner, and was worked around our needs and circumstances.

Derrick and Danielle work together very well as a team, and could rely on each other, as could I. Throughout it all, they showed tremendous attention to detail and craftsmanship. We were very impressed with their cabinetry work, trim, lighting and, especially, tile. The results were awesome.

Every day, the site was left extremely clean and tidy. Derrick and Danielle would frequently stay late to ensure that all was done to their satisfaction for the day. We felt completely comfortable with them coming and going if we were away (just like having houseguests!).

We highly recommend Crossland Construction and Design. Our kitchen remodel experience was smooth, pleasant and expedient. They have set the bar for future work with their reliability, dependability, honesty, client relations, skill and craftsmanship.

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